



Help for installing your first download of PC-ACE

If PC-ACE will be installed on a network in your location: please work with your network administrator to amend these instructions so the software installs correctly according to your network criteria.

When installing PC-ACE **for the first time**, go to our website:

<http://www.bcbsneprovider.com/NEBLUEconnect/ProductsServices/PC-ACE/PC-ACE.asp>

and left-click on the link: download the full version of PC-ACE.

After you click on the link to download the software, you will see a File Download message box asking if you would like to open the file or save it to your computer. Click on the **“Open”** button.

A “WinZip Self-Extractor” window will appear. Click on **“Unzip”**.
When the next window appears, click on **“OK”**.

To launch the installation, click on **“Start”**, then **“Run”**, and browse to the file **C:\temp\setup.exe** for the full installation.

Follow the Wise Installation Wizard instructions to complete the installation.

***Important* - AFTER YOU FINISH THE INSTALLATION, DELETE THE INSTALL FILES FROM C:\TEMP.** This will prevent installation of the wrong version during future updates of the PC-ACE product.